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Faculty of Mechanical Engineering
Bosnia and Herzegovina



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Faculty of Mechanical
Engineering, Computing and
Electrical Engineering
(Bosnia and Herzegovina)



UNIVERSITY DICLE
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QUALITY ASSOCIATION
of Bosnia and Herzegovina



**AGENCY FOR DEVELOPMENT OF
HIGHER EDUCATION AND QUALITY
ASSURANCE OF B&H**

**INSTITUT ZA PRIVREDNI
INŽINJERING d.o.o. Zenica**



14th Research/Expert Conference with International Participation

QUALITY 2025

FIRST CALL FOR AUTHORS

Proceedings indexed in:



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June 03th - 05th, 2025.
Hotel SUNCE, Neum
Neum - Bosnia and Herzegovina

UNDER THE AUSPICES OF:
Government of the Federation of Bosnia and Herzegovina
Federal Ministry of Energy, Mining and Industry
Federal Ministry of Development, Entrepreneurship and Crafts
Federal Ministry of Education and Science
Government of the Zenica –Dobož Canton

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Organizacioni odbor poziva sve zainteresovane autore i učesnike da abstrakte radova (najviše do 100 riječi) pošalju najkasnije do 15.03.2025. godine. Službeni jezici Konferencije su engleski, bosanski, srpski i hrvatski.

On line prijava na www.quality.unze.ba

TEMATIKA SKUPA

Naučno stručni skup će raditi na slijedeći način: plenarna sjednica (uvodni i pozivni radovi za globalne teme) i simpozij (radovi po temama skupa) te **OKRUGLI STO SA PANELOM na temu : EFEKTI PRIMJENE POSTOJEĆIH MODELA OSIGURANJA KVALITETA U VISOKOM OBRAZOVANJU U BIH I NJIHOVA PERSPEKTIVA U BUDUĆNOSTI.** Obavještavaju se svi potencijalni autori da mogu pripremiti radove iz slijedećih tematskih oblasti:

1. KVALITET U PRIVREDI

Upravljanje kvalitetom (koncept, principi, alati i filozofija); Mjerenje karakteristika kvaliteta sistema i procesa; Metrologija; Kvalitet proizvoda i procesa; Kvalitet u održavanju; Upravljanje lancem snabdijevanja; Kvalitet i zaštita okoline; Inženjering kvaliteta; Ekonomika kvaliteta; Industrija 4.0; Upravljanje rizicima; Troškovi kvaliteta i upravljanje troškovima kvaliteta. Poslovna izvrsnost

2. KVALITET U OBRAZOVANJU I NAUCI

Pedagoški standardi i norme; Metode i postupci provjere i praćenja znanja studenata (učenika); Metode i postupci ocjenjivanja kvaliteta nastavnog osoblja; Samoevaluacija institucija u obrazovanju; Bolonjski proces; Akreditacija i licenciranje nastavnih programa i institucija; Zakonska regulativa u području obrazovanja; Akreditacija u visokom obrazovanju; Nezavisnost QA agencije; Digitalizacija i hibridna akreditacija. Osiguranje kvaliteta Joint Study programa

3. KVALITET U JAVNOM SEKTORU

Kvalitet u javnoj upravi; Kvalitet u zdravstvu; Kvalitet u komunalnim preduzećima; Kvalitet u poljoprivredi; Kvalitet u proizvodnji hrane; Saobraćaj i kvalitet, Aspekti kvaliteta u procesu pridruživanja BiH EU; Kvalitet u politici; Kvalitet u medijima; Kvalitet u turizmu

4. STANDARDI I SISTEMI UPRAVLJANJA

Međunarodni standardi ISO 9000 - Sistemi upravljanja kvalitetom, Međunarodni standardi ISO 14000 - Sistemi okolinskog upravljanja; Međunarodni standardi ISO 45000 - Obezbjedenje zdravlja i sigurnosti; HACCP, ISO 16949, ISO 22000-Upravljanje sigurnošću hrane, ISO 27000-Zaštita informacija, ISO 26000-društvena odgovornost, ISO 50000 -Upravljanje energijom; Stanje i trendovi u razvoju standarda. Informacioni sistemi kvaliteta; Međunarodne nagrade kvaliteta; Standardizacija; Državni program kvaliteta; Modeli TQM-a i njegova evolucija; Integrisani sistemi kvaliteta

ZNAČAJNI DATUMI

Prijava abstrakta radova	15. mart 2025.
Obavijest o prihvatanju abstrakta i dostava uputstva za pisanje radova	25. mart 2025.
Pijava kompletnih radova	10. maj 2025.
Plaćanje kotizacije	20. maj 2025.
Finalni program	20. maj 2025.
Kvalitet 2025	03 - 05 juni 2025.

VRIJEME I MJESTO ODRŽAVANJA SKUPA

Skup će se održati od 03. do 05. juna 2025. godine u Hotelu SUNCE u Neumu - BiH.

Hotel SUNCE nalazi se u Neumu, gradiću smještenom na području turističke regije južnog Jadrana i jedinog izlaza Bosne i Hercegovine na more, mjesta posebnog mediteranskog ugođaja i šarma. Sam hotel smješten je u mirnoj uvali blizu obali mora, mjesto je posebnog primorskog ugođaja i raznih ugostiteljsko turističkih privlačnosti.

INVITATION TO THE AUTHORS AND PARTICIPANTS

Organizing Committee would like to invite all potential authors and participants to submit abstracts (up to 100 words), not later than March 15th 2025. The official Conference languages are English, Bosnian, Serbian and Croatian.

On line registration on www.quality.unze.ba

CONFERENCE TOPICS

The Research/Expert Conference will be performed as follows: plenary session (Key papers concerned global topics) and symposium (papers according to the conference topics) and **PANEL on the topic: EFFECTS OF THE APPLICATION OF EXISTING QUALITY ASSURANCE MODELS IN HIGHER EDUCATION IN BIH AND THEIR FUTURE PERSPECTIVES.** We would like to inform all the potential authors to prepare papers in the following topics:

1. QUALITY IN BUSSINES

Quality management (Concept, Principles, Tools and Philosophies); System and Process Performance Measurements; Metrology; Quality of product and process; Quality in maintenance; Supply chain management; Environment protection quality; Quality Engineering; Quality Economics; Risk Control; Business Excellence

2. QUALITY IN EDUCATION AND SCIENCE

Pedagogical standards and norms; Methods and procedures for control and monitoring of student achievements; Methods and procedures of educational staff quality control; Educational institutions self-evaluation; The Bologna process; Accreditation and

Licencing of educational programs and institutions; Legislation in the education; Accreditation in Higher Education. Independence of the QA agency. Digitization and hybrid accreditation. Quality assurance of the Joint Study program.

3. QUALITY IN PUBLIC SECTOR

Quality in public institutions; Quality in health institutions; Quality in community enterprises; Quality in Agriculture; Quality in Food Processing Industry; Aspect of Quality in Process Accession BiH in EU; Quality in politics; The quality of the media; Quality in Tourism

4. STANDARDS AND MANAGEMENT SYSTEMS

International standards ISO 9000 - Quality Management System; International standards ISO 14000 - Environmental Management System; International standards ISO 45000 - Occupational Health and Safety; ISO 16949-Automotive quality management systems, ISO 22000-Food safety management system, ISO 27000-Information security management standards, ISO 26000-Social Responsibility, ISO 50000 - Energy Management system; Status and trends in the development of standards; Quality information systems; Quality awards; Standardization; National quality programs; TQM models and their evaluation; Integrated quality systems

IMPORTANT DATES

Submission of abstracts	March 15 th 2025.
Notification of acceptance of the abstracts and instructions for preparing the papers	March 25 th 2025.
Submission of the full paper	May 10 th 2025.
Registration fee payment.....	May 20 th 2025.
Final Programme	May 20 th 2025.
QUALITY 2025	June 03 rd to 05 th 2025.

CONFERENCE DATE AND VENUE

The conference will be held from 03th to 05th June 2025 at the Hotel "SUNCE", Neum, Bosnia and Herzegovina.

Hotel SUNCE is situated in Neum, little mediterranean town on the southern coast of the Adriatic Sea, at the outskirts of the pearl of medieval architecture, the town of Dubrovnik. Neum is the only town in Bosnia and Herzegovina which has sea exit and it is a town of special mediterranean ambient and charm.

KOTIZACIJA - CONFERENCE FEE

Kotizacija za autore i učesnike Skupa je 150,00 EURO (300 KM) (uključujući i članove naučnog odbora i predsjedavajuće sekcija). Kotizacija obuhvata: zbornik radova sa skupa sa pratećim materijalima, prisustvo svim sekcijama i prezentacijama, osvježenje i piće dobrodošlice.

The conference fee for authors and participants is 150,00 EUR (including members of the Scientific Committee, and session chairmen). The conference fee includes the following: a copy of conference proceedings and accompanying materials, admission to all sessions and presentations, refreshments, and welcome drink. The conference fee should be sent to:

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CITY NEUM



HOTEL SUNCE



Hutovo Blato Nature Park

Bosnia and Herzegovina

